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THE SUDDEN TRANSITION TO SYNCHRONIZED ONLINE LEARNING DURING THE COVID-19 PANDEMIC IN POLITEKNIK MERLIMAU: A QUANTI-TATIVE STUDY EXPLORING MECHANICAL ENGINEERING STUDENT'S PER-SPECTIVES

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Abstract: The closure of educational activities in Malaysia due to the ongoing COVID-19 pandemic resulted in an unplanned shift from traditional learning to a setup that exclusively involves digital teaching and learning. Within this context, the present study aimed to explore Mechanical Engineering First Semester students' perceptions regarding the effectiveness of synchronized online learning at Merlimau Polytechnic, Melaka. The focus area of the research is academic life, technological challenge and emotional and social life development. The total population is 90 which consists of respondents from Diploma in Mechanical Engineering (DKM), Diploma in Mechanical (Manufacturing Technology) (DTP) and Diploma In Mechanical (Electro Mechanical) (DEM). The number of respondents is 90 people. However, only 81 respondents provided feedback in this study which contributed to 90% of the total respondents. The Likert scale used for the questionnaire was ranked from 1 to 5. This data was analyzed using Statistical Package for the Social Science for Microsoft Windows Release 27 computer software (SPSS). The Alpha Cronbach's value for this research was 0.80. This result refers to the main objective of this research, to study the student's perceptions regarding the effectiveness of synchronized online learning experiences during Covid-19 lockdown period in Malaysia. For the academic life, based on the mean average score obtained 3.73, it was found that the respondents as a whole are satisfied with academic life in a new norm. The mean average obtained for technological challenge is 3.69 indicating that the satisfaction rate of the respondents is high. For the emotional and social life development, based on the mean average score obtained 3.49 it was found that online leaning has a lot of impact on them. As a conclusion, the sudden synchronized online classes were well-accepted by the Mechanical Engineering first semester students. Overall, it showed that students are still coping with the new norms working from the home period, but they had dissatisfaction with certain elements that may need to be considered. The top management of Mechanical Engineering Department need to come up with some strategic initiative, both at individual as well as institutional level to combat the situation. The entire framework of mind and working components of the institution should be changed in accordance with the requirement of digital learning, then only we can win the battle over corona.

Keywords: Covid-19 pandemic, synchronized online learning, Merlimau polytechnic



Main provisions of the article. The mean average obtained for technological challenge is 3.69 indicating that the satisfaction rate of the respondents is high. Element number one shows the highest score mean 3.80, which means that respondents have sufficient equipment and facilities (computer/laptop/Internet/software) to participate for online lectures. Although the satisfaction is high special attention should give to slow internet connectivity and communication software failure and suitable online tools select during the whole course.

Introduction. The Covid-19 pandemic started in December 2019 in Wuhan, China and spread around the world rapidly within months. The pandemic affected all areas of life, including education. As the situation worsened, the global lockdown culminated in a lockdown of educational institutions. This closing of schools, colleges, and universities resulted in a stressful event for educational administration with highly limited options.

The COVID-19 pandemic is forcing educational institutions such as universities to shift rapidly to distance and online learning. COVID-19 has forced the universities around the world to adopt online learning. We are now in a state of emergency and must react with different and available ways of learning such as e-learning systems and mobile learning applications. Online learning is not new to learners, nor is distance learning [1]. However, COVID-19 is reviving the need to explore online teaching and learning opportunities [2]; [3]; [4].

According to UNESCO [5] confirms that universities and schools closure have several adverse consequences on students such as interrupted learning which results in students and youth being deprived of opportunities for growth and development. Therefore, online digital learning systems can address this problem with easily access to these systems and offer fast internet connections.

In fact, e-learning tools are playing a crucial role during this pandemic. E-learning systems can assist learning providers to manage, plan, deliver and track the learning and teaching process. Furthermore, it aims to help instructors, schools and universities facilitate student learning during periods of universities and schools closure. In addition, most of these system is free which can help ensure continuous learning during this Coronavirus pandemic.

Research Objective. The closure of educational activities in Malaysia due to the ongoing COVID-19 pandemic resulted in an unplanned shift from traditional learning to a setup that exclusively involves digital teaching and learning. Within this context, the present study aimed to explore Mechanical Engineering First Semester students' perceptions regarding the effectiveness of synchronized online learning at Merlimau Polytechnic Melaka.

The focus area of the research is academic life, technological challenge and emotional and social life development. Table 1 shows research objective synopsis.

| No | Focus Area | Synopsis |
|----|----------------------|--|
| | Academic Life | To finding out how the COVID-19 pandemic has affect- |
| 1 | | ed student's experiences with teaching and learning, |
| 1 | | administrative support as well as student's performance |
| | | and expectations. |
| 2 | Technological | To finding out about students support network and facil- |
| 2 | Challenge | ities during the COVID-19 crisis. |
| | Emotional and Social | To finding out how students have been feeling and de- |
| 3 | Life Development | velop social life since the onset of the COVID-19 pan- |
| | | demic. |

Table 1. Research Objective Synopsis

Structure of References. The importance of the study is to identify the effectiveness of the implementation of synchronized online learning during the covid-19 pandemic in Me-



chanical Engineering Department, Merlimau Polytechnic by first semester students June 2020 session in terms of academic life, technological challenge and emotional and social life development. Based on the study conducted, it is hoped that students can benefit from synchronized online learning by guiding from their lecturer. The duties of a lecturer as individual who can provide guidance, advice, monitoring and observation not only helpful in the academic field but also in personal problems.

By analyzing the results of the study, it is hoped that it will provide a guideline to the Merlimau Polytechnic, especially Mechanical Engineering Department to improve the facilities provided to the students to make sure the success of teaching and learning process. As a results Polytechnic can explain to stakeholder the importance of implementing synchronized online learning in each polytechnic as an alternative to increase the academic student's performance in an effort to form successful and quality human beings.

Literature Review. The provision and usage of online learning materials in e-learning system is becoming the main challenge for many universities and Polytechnic during COVID-19 pandemic. E-learning system is an important source of information, due to its ubiquity, low cost, ease of use and interactive character.

Online learning is classified as synchronous or asynchronous. Synchronous technology allows for "live" interaction between the instructor and the students (e.g., audioconferencing, videoconferencing, web chats etc.) while asynchronous technology involves significant delays in time between instruction and its receipt (e.g., Email, earlier video recording, discussion forums etc.) [6].

It has long been acknowledged that online instructional methods are an efficient tool for learning [7]. However, online learning can be challenging for students because of the limited non-verbal communication. Other aspects, such as students' and professors' interactions, accessibility of materials, and time management, can also affect the opinions of online education participants [8].

In addition, students can easily to get learning content into their mobile devices because they can be connected to mobile networks or to local wireless networks. Ulker & Yılmaz [9] mentioned that one approach to e-learning is the use of learning management system (LMS). Thus, e-learning refers to offer, organize and manage e-learning activities within a system, such as student enrolment, exams, assignments, course descriptions, lesson plans, messages, syllabus, basic course materials, etc [10]. By converting from traditional learning, this will enable learner's access to e-learning systems like Blackboard 24 hour per day, and presents several benefits such as increase effectiveness and efficiency of learning services through improved connectivity with teachers and better access to learning materials.

Distance education is formal institution-based education, where students, their infrastructure and teaching staff are in different places. This distance education requires an interactive telecommunication system to connect the two and the various resources required therein. Learning carried out in this distance education program is through online which specifically combines electronic technology and internet-based technology [11]. Online Learning (in network) is learning online through specified media. Students and lecturers can still discuss, as well as with their group friends. The media used can vary, usually zoom, google class, google meet, teams, etc. Online learning does require personal responsibility, independence and persistence, because no one controls it other than himself. They have to download and read the material, answer quizzes or questions and submit assignments independently [12].

Online learning capabilities will provide better student performance compared to conventional learning, because besides being knowledgeable they are also technology literate.



Online learning does provide varied learning media such as video learning media connected to YouTube, video conference media, scientific journal media or digitally systemized topics. But the advancement of learning technology must be supported by adequate facilities and infrastructure, such as an even distribution of the internet network to schools in rural areas. With this change in the way of learning from face-to-face to online or online, it certainly affects the learning process and the way students learn. So that through this research it will be known the effectiveness of the results of online mathematics learning during the Covid-19 epidemic [13].

With the development of science and technology, indirectly it has brought changes that are so real to all aspects of human life. In the world of education, technological developments have also made it easier for lecturer to provide learning to students. The development of technology has brought real changes in the field of learning, this convenience has led to a growing learning pattern that requires teachers to always innovate in the field of learning. In its development, the online learning model was originally used to provide information about the system and benefits of learning using an online network based on a computer / laptop / Android cellphone, learning which is usually done face-to-face directly can be done virtually. Online learning makes it very easy for lecturers or students because it can be done anytime and anywhere. Students and lecturers can make an agreement about the learning time without having to be tied to the schedule in the universities. However, online learning is also inseparable from the advantages and disadvantages that must be managed by the lecturer so that the objectives of the learning process can be achieved [14].

Online learning is learning that uses an internet-based interactive model and Learning Management System (LMS). Online learning is the use of internet networks in the learning process. With online learning students have the flexibility to study time, can study anytime and anywhere. Students can interact with the lecturer using several applications such as classroom, video conference, telephone or live chat, zoom or via WhatsApp Group. In the industrial era 4.0, digital technology can have a bad impact on the world of education if it is used in-appropriately. Therefore, understanding the principles and factors that affect the effectiveness of digital technology in learning is something very important for an educator [15]. So, it can be concluded that online / online learning is an educational innovation to answer the challenges of the availability of varied learning resources during the Covid-19 pandemic like today

Research Method. This is a descriptive study in the form of a survey using a questionnaire as a tool to obtain information from respondents.

Population and Sample. Table 2 shows the population of the research consisting of first semester students of the Mechanical Engineering Department June 2020 Session. The total population is 90 which consists of respondents from Diploma in Mechanical Engineering (DKM), Diploma in Manufacturing Technology (DTP) and Diploma In Electro Mechanical (DEM). All population was taken as sample for this research.

| No | Programme | Numbers of |
|----|--|-------------|
| | | Respondents |
| 1 | Diploma in Mechanical Engineering (DKM) | 30 |
| 2 | Diploma in Mechanical Manufacturing Technology (DTP) | 30 |
| 3 | Diploma in Mechanical Electro Mechanical (DEM) | 30 |
| | Total | 90 |

Table 2. Population and Sample

Research Instrument. The research instrument used is a questionnaire in which respondents will answer 22 questions using 5 Likert Scales (Table 3). Likert type scales Likert



scales are described as the set of items, composed of approximately an equal number of favorable and unfavorable statements concerning the attitude object that is given to a group of subjects [16]. Respondents were asked to respond to each statement in terms of their own degree of agreement or disagreement.

Typically, there are five different responses among are; strongly disagree, disagree, neither agree or disagree, agree and strongly agree which respondents are instructed to select.

| Table 3. Likert Scale | | | |
|-----------------------|--------------------------------|--|--|
| Likert Scale | Level of Agreement | | |
| 1 | Strongly Disagree | | |
| 2 | Disagree | | |
| 3 | Neither Agree or Disagree | | |
| 4 | Agree | | |
| 5 | Strongly Agree | | |
| Source: Melver & (| Courses Maluer & Coursing [16] | | |

Source: McIver & Carmines [10]

This data was analyzed using Statistical Package for the Social Science for Microsoft Windows Release 27 computer software (SPSS). Meanwhile, the level of tendency and interpretation of mean scores as Table 4 is used for this research.

Table 4. Mean Interpretation

| Mean Score | Interpretation | | | |
|------------|----------------|--|--|--|
| 1.00-1.80 | Very Low | | | |
| 1.81-2.60 | Low | | | |
| 2.61-3.20 | Medium | | | |
| 3.21-4.20 | High | | | |
| 4.21-5.00 | Very High | | | |

Source: Moidunny [17]

Cronbach's alpha analysis Cronbach's Alpha was developed to meet the need of finding an objective way of measuring the internal consistency reliability of an instrument used in this research work [18]. It is mostly used when the research being carried out has multipleitem measures of concept [19]. The value of Cronbach's Alpha is usually expressed as a number between .00 and 1.0. A value of .00 means no consistency in measurement while a value of 1.0 indicates perfect consistency in measurement [20]. The acceptable range is between 0.70 and 0.90 or higher depending on the type of research. Cronbach's Alpha of 0.70 is acceptable for exploratory research while 0.80 and 0.90 are acceptable for basic research and applied scenarios respectively. Furthermore, the number of items used on a scale usually affects the estimated reliability. A low value (e.g. <0.5) could or poor interrelatedness between items, while a high value of alpha (e.g. >0.90), maybe as a result of some redundant items in the instrument. The Alpha Cronbach's value for this research was 0.80

Result and Discussion. The quantitative data obtained from the respondent was analyzed using the SPSS. The main purpose of this method is to capture something important from the data collected in relation to the research question. Results analysis will be using mean and percentage analysis. It also presented in figures, graphs, tables and others that make the reader understand easily.



Demography Factors

Programme. The population of the research consisting of first semester students of the Mechanical Engineering Department June 2020 Session. The total population is 90 which consists of respondents from DKM, DTP and DEM. The number of respondents is 90 people. However, only 81 respondents provided feedback in this study which contributed to 90% of the total respondents. Table 5 and Figure 1 show the distribution of respondents according to the program. Based on the table it was found that the DKM program contributed the highest percentage of 33%, followed by DEM 30% and DTP 27%.

| | | Programme | Total | Percentage |
|---|---|-----------|-------------|------------|
| 0 | | | Respondents | |
| | 1 | DKM | 30 | 33% |
| | 2 | DEM | 27 | 30% |
| | 3 | DTP | 24 | 27% |

| Fable 5. Distribution | on of Responden | ts According | The Program |
|-----------------------|-----------------|--------------|-------------|
| | | | |



Figure 1. Distribution Of Respondents According The Program

Gender. Figure 2 shows the gender distribution of respondents. Out of a total of 81 respondents it was found that 70 (86.42%) people consisted of male and 11 (13.58%) female.



Figure 2. Respondent Gender

ModeofaccessingtheLMS/VLE/Moodle/StudentPor-tal/Blackboard/Zoom/Microsoft Teams/CIDOS.Figure 3 shows the respondent distributionformodeofaccessingtheLMS/VLE/Moodle/StudentPortal/Blackboard/Zoom/Microsoft



Teams/CIDOS. The results show that 71.60% (58) respondents use mobile phones and 28.40% (23) respondents use laptops. However, there is no student uses the desktop as a medium for accessing the applications used.



Figure 3. Mode of accessing the LMS/VLE/Moodle/Student Portal/Blackboard/Zoom/Microsoft Teams/CIDOS.

Mean Analysis for Academic Life. In this part of the questionnaire, will discuss and finding out how the COVID-19 pandemic has affected respondent's experiences with teaching and learning, administrative support as well as performance and expectations.

| Table 6. Mean Analysis for Academic | Life |
|-------------------------------------|------|
|-------------------------------------|------|

| No | Item | Mean | Standard | Mean |
|----|--|------|-----------|----------------|
| | | | Deviation | Interpretation |
| 1 | I'm happy about online teaching methods and | 3.69 | 0.944 | High |
| | lecture materials | | | |
| 2 | Frustration and lack of interest in learning while | 3.62 | 0.888 | High |
| | being locked down | | | |
| 3 | Online lectures are effective than traditional/live | 3.19 | 0.963 | Medium |
| | classroom lectures | | | |
| 4 | Using online learning is fun | 3.68 | 1.023 | High |
| 5 | Gained experience of learning in a new online | 3.84 | 0.915 | High |
| | environment | | | |
| 6 | Have flexibility in participating for online lec- | 3.68 | 0.878 | High |
| | tures | | | |
| 7 | Have opportunity to ask questions or clear doubts | 3.57 | 0.948 | High |
| | during online lectures | | | |
| | | | | |
| 8 | Faced difficulty in understanding some of the lec- | 3.62 | 0.943 | High |
| | tures, especially those containing practical con- | | | |
| | cept, were not clear in the online sessions. | | | |
| | | | | |
| 9 | In my opinion, non-verbal communication like | 3.68 | 0.864 | High |
| | eye contact with the lecturer is essential to estab- | | | |
| | lish learning process. | | | |



| 10 | Lectures recording option in online learning, | 3.86 | 0.932 | High |
|-----|--|------|-------|------|
| | benefited us a lot | | | |
| 11 | Online sessions provided me with a great time to | 3.65 | 0.911 | High |
| | study and I experienced better time manage- | | | |
| | ment." | | | |
| 12 | Online classes had a positive effect on me in | 3.81 | 1.014 | High |
| | terms of saving time and effort | | | |
| 13 | Lecturer have provided course assignments (e.g. | 4.07 | 0.771 | High |
| | readings, homework, quizzes) on a regular basis. | | | |
| 14 | Lecturer provided feedback on my performance | 3.75 | 0.942 | High |
| | on given assignments. | | | |
| 15 | Lecturer have responded to my questions in a | 3.90 | 0.831 | High |
| | timely manner. | | | |
| 16 | Lecturer open to students' suggestions and ad- | 3.88 | 0.812 | High |
| | justments of online classes. | | | |
| 17 | Lecturer informed me on what exams will look | 4.00 | 0.922 | High |
| | like in this new situation. | | | |
| Mea | Mean Average 3.73 High | | | |

Based on the mean score obtained (Table 6), it was found that the respondents as a whole are satisfied with academic life in a new norm. This is proved that lecturers have excellent credibility in delivering teaching content effectively. Through item number 13 where the lecturer has provided course assignments (e.g. readings, homework, quizzes) on a regular basis with a mean score obtained is 4.07. In addition, item 17 proves that almost all lecturers explain to students about the forms of assessment in the new norm with a mean score value of 4.00 Lecturers also responded to respondent's questions in a timely manner. In conclusion, lecturers plays an important role in motivating and help students gain a positive experience during teaching and learning process.

However, emphasis should be given to items number 2,3,7 and 8. Although the mean score is at a high level, the value is relatively low compared to other items. Item 3 indicates that respondents do not agree that online learning is more effective than traditional or face-to-face classes. This is supported by item 2 where respondents feel frustrated and lack of interest in learning during pandemic with a mean score value of 3.62.

The shift from face-to-face class to online class has a serious impact on assessments and evaluation. Depending on the course nature and the assessment type applying assessments and evaluation online is a challenging task. So that lecturer has enforced to change their assessment types to fit the online mode. Also, it is difficult to monitor the student how they are taking courses online and difficult to ensure that students are not cheating during online exams [21].

Meanwhile, the management of the Mechanical Engineering department also needs to take note of the difficulty of students to ask questions during the teaching and learning process (Item 7). Through item 8 students faced difficulty in understanding some of the lectures, especially those containing practical concept, were not clear in the online sessions.

Mean Analysis for Technological Challenge. In this part of the questionnaire, researcher interested in finding out about respondent support network and facilities during the COVID-19 crisis.



Table 7. Mean Analysis for Technological Challenge

| No | Item | Mean | Standard | Mean |
|-----|---|------|-----------|----------------|
| | | | Deviation | Interpretation |
| 1 | I have sufficient equipment and facilities | 3.80 | 1.030 | High |
| | (computer/laptop/Internet/software) to par- | | | |
| | ticipate for online lectures | | | |
| 2 | I have sufficient computer knowledge and IT | 3.63 | 0.980 | High |
| | skills to manage my online learning | | | |
| 3 | Guidelines are provided (ex. how to use rel- | 3.77 | 0.870 | High |
| | evant online tools) before starting online lec- | | | |
| | tures by your lecturer | | | |
| 4 | Online tools are easy to use | 3.56 | 1.025 | High |
| 5 | Happy about online teaching methods and | 3.62 | 1.032 | High |
| | lecture materials | | | |
| 6 | Slow internet connectivity and communica- | 3.75 | 0.888 | High |
| | tion software failure were among frequent | | | |
| | technical issues which I faced during whole | | | |
| | course. | | | |
| 7 | There was a wastage of time every day be- | 3.73 | 0.922 | High |
| | cause of technical problems. | | | |
| 8 | I used to face very frequent internet discon- | 3.62 | 0.860 | High |
| | nection during online lectures daily and it | | | |
| | was very hard for me to follow lectures with | | | |
| | lecturer | | | |
| 9 | My participation was greatly affected by is- | 3.75 | 0.902 | High |
| | sues like delayed download the lectures and | | | |
| | internet lagging. | | | |
| Mea | n Average | 3.69 | | High |

Table 7 shows the findings related to technological challenge. The mean average obtained is 3.69 indicating that the satisfaction rate of the respondents is high. Element number1 shows the highest score mean 3.80, which means that respondents have sufficient equipment and facilities (computer/laptop/Internet/software) to participate for online lectures.

Additionally, laboratory tests, practical tests, and performance tests are impossible to conduct online. Moreover, students who do not have internet access will suffer to take assessments and evaluations [22]. In Osman [23] the assessment and evaluation of students' performance in online learning is difficult for both instructors and students particularly teaching practicum, technical competencies, and the assessment of practical skills is difficult. According to UNESCO [24] report, even for students, teachers, and parents in countries with reliable ICT infrastructure and internet access, the rapid transition to online learning has been challenging. Students, parents, and teachers also require training to deliver online learning effectively, but such support is particularly limited in developing countries. Education inequalities are a threat to education system continuity at a time of unexpected educational system closures [24]. Because, there are a limited number of computers, internet access, mobile network access, and lack of ICT trained teachers in developing countries [25]. Therefore, even if online teaching and learning are a good opportunity to continue education during the pandemic it is challenging for developing countries [26]. Slow internet connectivity and communication software failure were among frequent technical issues which respondent faced



during whole course. The respondent also agree that their participation was greatly affected by issues like delayed download the lectures and internet lagging.

Besides that, special attention should be given to element number 4 regarding online tools. In order to ensure the effectiveness of the teaching and learning process, the selection of online tools must be carefully considered before it is used. Through the eighth element shows that respondent used to face very frequent internet disconnection during online lectures daily and it was very hard for them to follow lectures with lecturer.

Mean Analysis for Emotional and Social Life Development. In this part of the questionnaire researcher are interested in finding out the respondent emotional and social life development since the onset of the COVID-19 pandemic.

| No | Item | | Standard | Mean |
|-----|--|------|-----------|----------------|
| | | | Deviation | Interpretation |
| 1 | Lack of direct contact with other stu- | 3.75 | 0.874 | High |
| | dents/colleagues/friends | | | |
| 2 | Inconsistent/poor contact and communication | 3.43 | 0.948 | High |
| | with the lecturers | | | |
| 3 | Motivation is high in participating online lec- | 3.64 | 0.780 | High |
| | tures | | | |
| 4 | Lecturer's personal attention and touch are | 3.35 | 0.911 | High |
| | less | | | |
| 5 | Possibility of distractions from other family | 3.53 | 0.808 | High |
| | members during online lectures | | | |
| 6 | I missed active interactive sessions like team- | 3.74 | 0.818 | High |
| | based learning sessions, peer instruction skills | | | |
| | and discussion among students. | | | |
| 7 | Online classes allowed me to save time for | 3.79 | 0.971 | High |
| | my studies and I found more time to sit with | | | |
| | my family and enjoy quality refreshing time, | | | |
| | whenever I wanted to take a break between | | | |
| | my studies. | | | |
| 8 | My family did not realize that I am seriously | 3.38 | 0.969 | High |
| | busy in learning through online system and | | | |
| | that put a lot of pressure on me. | | | |
| 9 | Online learning kept me away from my fami- | 2.99 | 1.112 | Medium |
| | ly, | | | |
| 10 | While learning through online sessions, I had | 3.27 | 0.962 | High |
| | no time to enjoy my social life. | | | |
| Mea | n Average | 3.49 | | High |

Table 8. Mean Analysis for Emotional and Social Life Development

Based on the mean score analysis in table 8, it was found that online leaning has a lot of impact on the emotional and social development of respondents. They has inconsistent or poor contact and communication with the lecturer. Besides that, they feel that lecturer's personal attention and touch are less. According to Putri et al. [27] and Purwanto et al. [28], they reveal some of the challenges and obstacles experienced by students, teachers, and parents in online learning. Challenges associated with students are: limited communication and outreach ISSN 1563-2415



among students, higher challenges for students with special educational needs, and longer screening times.

Regarding to family relationships, respondent realize that they has possibility of distraction from other family members during online class. Their family did not realize that they seriously busy in learning through online system and that put a lot of pressure on them. This situation will kept them away from their family. As a result the respondent fell that they had no time to enjoy their social life. The COVID-19 pandemic has looming negative impacts on mental health of undergraduate and graduate students at research universities, according to the Student Experience in the Research University (SERU) Consortium survey of 30,725 undergraduate students and 15,346 graduate and professional students conducted in May-July 2020 at nine public research universities

Conclusion. As a conclusion, the sudden synchronized online classes were wellaccepted by the Mechanical Engineering first semester students. Overall, it showed that students are still coping with the new norms working from the home period, but they had dissatisfaction with certain elements that may need to be considered. Table 9 summarized the result of the research.

| No | Focus Area | Synopsis | Mean Average |
|----|---|---|-----------------|
| 1 | Academic Life | How the COVID-19 pandemic has affected stu- dent's experiences with teaching and learning, administrative support as well as student's per- formance and expectations. | 3.73 |
| 2 | Technological Challenge | Students support network and facilities during the COVID-19 crisis. | 3.69 |
| 3 | Emotional and Social Life De- velopment | Students have been feeling and develop social life since the onset of the COVID-19 pandemic. | 3.49 |

Table 9. Mean Analysis for Emotional and Social Life Development

For the academic life, based on the mean average score obtained 3.73, it was found that the respondents as a whole are satisfied with academic life in a new norm but the management of the Mechanical Engineering department also needs to take note of the difficulty of students such as why a few of the students feel frustrated and lack of interest in learning during pandemic. They also feel difficulty to ask questions during the teaching and learning process and understanding some of the lectures, especially those containing practical concept, were not clear in the online sessions.

The mean average obtained for technological challenge is 3.69 indicating that the satisfaction rate of the respondents is high. Element number one shows the highest score mean 3.80, which means that respondents have sufficient equipment and facilities (computer/laptop/Internet/software) to participate for online lectures. Although the satisfaction is high special attention should give to slow internet connectivity and communication software failure and suitable online tools select during the whole course.

For the emotional and social life development, based on the mean average score obtained 3.49 it was found that online leaning has a lot of impact on them. The emotional and social development of respondents They has inconsistent or poor contact and communication



with the lecturer. has possibility of distraction from other family members during online class. As a conclusion, the sudden synchronized online classes were well-accepted by the Mechanical Engineering first semester students.

Overall, it showed that students are still coping with the new norms working from the home period, but they had dissatisfaction with certain elements that may need to be considered. The top management of Mechanical Engineering Department should take necessary action accordingly before demotivating students due to this pandemic. The present situations which exist due to the widespread of covid-19 pandemic has caused lot of problems for the learners and for the higher educational institutions. However, the top management of Mechanical Engineering Department need to come up with some strategic initiative, both at individual as well as institutional level to combat the situation. The entire framework of mind and working components of the institution should be changed in accordance with the requirement of digital learning, then only we can win the battle over corona.

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МЕЛИМАУ ПОЛИТЕХНИКАЛЫҚ ИНСТИТУТЫНДА КОВИД-19 ПАНДЕМИЯСЫ КЕЗІНДЕ СИНХРОНДАЛҒАН ОНЛАЙН ОҚЫТУҒА КЕҢЕТ ӨТУ: ИНЖЕНЕРЛІК ФАКУЛЬТЕТІ СТУДЕНТТЕРІ ПЕРСПЕКТИВАСЫН САНДЫҚ ЗЕРТТЕУ

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Аннотация: Малайзияда жалғасып жатқан COVID-19 пандемиясына байланысты білім беру қызметінің жабылуы дәстүрлі білім беруден тек цифрлық оқыту мен оқытуды қамтитын жүйеге жоспарсыз көшүге әкелді. Осы контекстте бұл зерттеу бірінші семестрдегі машина жасау мамандығы студенттерінің Малаккадағы Мерлимау политехникалық институтындағы синхронды онлайн оқытудың тиімділігін қабылдауын зерттеуге бағытталған. Зерттеу академиялық өмірге, технологиялық мәселелерге және эмоционалды және әлеуметтік өмірдің дамуына бағытталған. Жалпы халық саны – 90, оның ішінде машина жасау мамандығы бойынша дипломы (DKM), механика саласындағы дипломы (өндіріс технологиясы) (DTP) және механика саласындағы (электромеханика) (DEM) дипломы бар респонденттерді қосқанда. Респонденттердің саны 90 адамды құрады. Дегенмен, бұл зерттеуге тек 81 респондент жауап берді, бұл респонденттердің жалпы санының 90% құрайды. Сауалнама үшін қолданылған Лайкерт шкаласы 1-ден 5-ке дейін бағаланды. Бұл деректер Microsoft Windows Release 27 (SPSS) компьютерлік бағдарламалық құралына арналған әлеуметтік ғылымға арналған статистикалық пакетті қолдану арқылы талдан. Бұл зерттеу үшін Кронбах альфасының мәні 0,80 болды. Бұл нәтиже Малайзиядағы Ковид-19 құлыптау кезеңінде студенттердің синхрондалған онлайн оқытудың тиімділігін қабылдауын зерттеу үшін осы зерттеудің негізгі мақсатына қатысты. Оқу өміріне келетін болсақ, 3,73 орташа балл негізінде респонденттердің жаңа нормадағы академиялық өмірге жалпы қанағаттанатындығы анықталды. Технологиялық тапсырма бойынша алынған орташа мән 3,69 құрайды, бұл респонденттердің қанағаттануының жоғары деңгейін көрсетеді. Ал эмоционалды және әлеуметтік өмірдің дамуына келетін болсақ, орташа алынған 3,49-ға сүйене отырып, онлайн дағдылары оларға үлкен әсер ететіні анықталды. Қорытындылай келе, кенеттен синхрондалған онлайн сабақтарды машина жасау факультетінің бірінші семестрінің студенттері жақсы қабылдады. Тұтастай алғанда, бұл студенттердің үйден жұмыс істеу кезінде әлі де жаңа нормалармен күресетінін көрсетті, бірақ олар ескеруді қажет ететін кейбір элементтерге қанағаттанбады. Машина жасау факультетінің жоғарғы басшылығы жағдайды шешу үшін жеке және институционалдық деңгейде қандай да бір



стратегиялық бастамамен шығуы керек. Мекеменің бүкіл ойлау құрылымы мен жұмыс құрамдас бөліктері цифрлық оқыту талабына сәйкес өзгертілуі керек, сонда ғана біз тәжбен шайқаста жеңе аламыз.

Түйін сөздер: Ковид-19 пандемиясы, синхрондалған онлайн оқыту, Мерлимау политехникалық институты.

ВНЕЗАПНЫЙ ПЕРЕХОД К СИНХРОНИЗИРОВАННОМУ ОНЛАЙН-ОБУЧЕНИЮ ВО ВРЕМЯ ПАНДЕМИИ COVID-19 В ПОЛИТЕХНИЧЕСКОМ ИНСТИТУТЕ МЕРЛИМАУ: КОЛИЧЕСТВЕННОЕ ИССЛЕДОВАНИЕ ПЕР-СПЕКТИВ СТУДЕНТОВ ФАКУЛЬТЕТА МАШИНОСТРОЕНИЯ

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Аннотация: Закрытие образовательной деятельности в Малайзии из-за продолжающейся пандемии COVID-19 привело к незапланированному переходу от традиционного обучения к системе, которая включает исключительно цифровое преподавание и обучение. В этом контексте настоящее исследование было направлено на изучение восприятия студентами-машиностроителями первого семестра эффективности синхронного онлайн-обучения в Политехническом институте Мерлимау, Малакка.

В центре внимания исследования академическая жизнь, технологические проблемы и развитие эмоциональной и социальной жизни. Общая численность населения составляет 90 человек, включая респондентов с дипломом в области машиностроения (DKM), дипломом в области механики (технология производства) (DTP) и дипломом в области механики (электромеханика) (DEM). Количество опрошенных – 90 человек. Тем не менее, только 81 респондент предоставили отзывы в этом исследовании, что составляет 90% от общего числа респондентов. Шкала Лайкерта, использованная для анкеты, оценивалась от 1 до 5. Эти данные были проанализированы с использованием компьютерного программного обеспечения Statistical Package for the Social Science for Microsoft Windows Release 27 (SPSS). Значение Альфа Кронбаха для этого исследования составило 0,80. Этот результат относится к основной цели данного исследования, чтобы изучить восприятие учащимися эффективности синхронизированного онлайнобучения в период блокировки Covid-19 в Малайзии. По академической жизни, исходя из полученного среднего балла 3,73, установлено, что респонденты в целом удовлетворены академической жизнью в новой норме. Среднее значение, полученное для технологической задачи, составляет 3,69, что указывает на высокий уровень удовлетворенности респондентов. Что касается развития эмоциональной и социальной жизни, на основе среднего, полученного 3,49, было обнаружено, что онлайн-навыки оказывают на них большое влияние. В заключение можно сказать, что внезапные синхронизированные онлайн-занятия были хорошо приняты студентами первого семестра факультета машиностроения. В целом, это показало, что учащиеся по-прежнему справляются с новыми нормами, работая дома, но у них была неудовлетворенность некоторыми элементами, которые, возможно, необходимо учитывать. Высшему руководству машиностроительного факультета необходимо выступить с некоторой стратегиче-



ской инициативой как на индивидуальном, так и на институциональном уровне для борьбы с ситуацией. Вся структура мышления и рабочие компоненты учреждения должны быть изменены в соответствии с требованием цифрового обучения, только тогда мы сможем выиграть битву с короной.

Ключевые слова: пандемия Covid-19, синхронизированное онлайн-обучение, политехнический институт Мерлимау.

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